

## QUALITY POLICY

Stellini considers Quality and Respect for the environment as key-elements of their strategy, promoting their achievement at all levels of the organization.

The Management has chosen continuous improvement as a tool to achieve their objectives and has chosen to adopt the UNI EN ISO 9001 standard as a quality management system.

The company's strategy and quality objectives are aimed at all aspects considered fundamental for the success of the company, and in particular:

- To Customer satisfaction by defining the level of quality of expected product and service quality and the actions to be taken to achieve it.
- Monitoring of all business processes through the definition of significant indicators for their management and improvement in terms of quality and environment.
- To the creation of a stimulating work environment through constant investment in staff training/updating and professional development.
- To the minimization of adverse impacts on the environment to protect human health and the environment itself.
- To the expectations of the ownership in relation to achieving the desired level of return relative to the resources committed.
- To the creation of effective collaborations with suppliers and partners in order to achieve high levels of synergy, useful for mutual growth.
- To the constant connection with Context Analysis and Risk and Opportunity Assessment.

The Management assumes responsibility for the accomplishment of the objectives and ensures the necessary resources for the operation of the Quality Management System. In order to achieve this goal, the Management considers the commitment and active cooperation of all personnel to be decisive.